NEWPORT BRASS®

Flawless Beauty. From Faucet to Finish.™

Split Finish Ordering Cheat Sheet

Q: How do I order Split finish items?

A: *Order using the base part number/primary finish X secondary finish. (i.e. 2910/56x24s).*

**Brasstech will determine the finish of each component if the customer does not request a specific configuration. All custom requests must be submitted as a "special" (i.e. 920/Sp), not as a standard split finish (i.e. 920/56x26).*

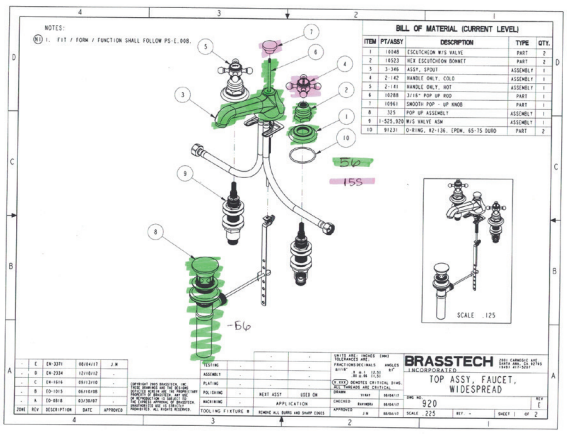
2910/56x24S

2970/56x15S

Q: What if I want to customize the piece completely?

A: *Print the parts diagram from our website for the item in question. Identify the finish you want each component in. The part number would be identified as base/SP. Submit the purchase order and labeled parts diagram to our order entry desk at orderdesk1@brasstech.com. All orders will be reviewed for manufacturability*

**Note: If a drain is included, this is one piece and can only be supplied in one finish.*



Q: What is the MSRP on split finish items?

A: *MSRP is based on the highest priced finish the item is being purchased in. For example:*

- *26x01 = You would price the item using Grp 2 pricing*
- *24Sx24 = you would price the item using Grp 3 pricing*
- *01x07 – you would price the item using Grp 2 pricing*

Q: How do I place the order?

A: *Submit the purchase order and labeled parts diagram if applicable to our order entry desk at orderdesk1@brasstech.com.*

Q: What is the lead time for split finish items or specials (SP)?

A: *4 to 6 week ETA from the date of your order confirmation*

Q: Are returns allowed?

A: *Split finish and customized/special items are NON-Returnable*

Q: Is there a warranty

A: *Newport Brass warranty is applicable on split finish and /SP finish items.*

* Brasstech reserves the right to modify or terminate this program at any time, for any reason. Brasstech will determine the finish of each component if the customer does not request a specific configuration. All custom requests must be submitted as a "special" (e.g. 920/SP), not as a standard split finish (e.g. 920/56x26).